

OFFICIALPatent
Attorney's Docket No. 99-836**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECEIVED
CENTRAL FAX CENTER**

In re Patent Application of)

James Howard DREW)

Application No.: 09/593,118)

Filed: June 13, 2000)

For: METHOD FOR EVALUATING
CUSTOMER VALUE TO GUIDE
LOYALTY AND RETENTION)

Group Art Unit: 3623

Examiner: Robinson Boyce, Akiba K

FEB 25 2004

PETITION FOR ONE MONTH EXTENSION OF TIMEMail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The following extension of time is requested to respond to the Office Action dated

November 21, 2003:

03/18/2004 MJONES1 00000011 072347 09593118

01 FC:1251 110.00 DA One month to March 21, 2003; the extension fee is:

02 FC:1202 90.00 DA

03 FC:1201 172.00 DA

☐ \$ 55.00 ☒ \$ 110.00.☐ An extension fee in the amount of \$ _ is enclosed.☒ Charge \$ 110.00 to Deposit Account No. 07-2347.

Petition for Extension of Time
Attorney's Docket No.: 99-836
U.S. Serial No.: 09/593,118

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

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Date: 02/25/2004